



Customer Feedback Form

As a valued customer we value your opinion to help us improve our services to you. With our commitment to quality and our engineers working to the highest standards for the services that we offer. We would kindly ask if you would complete this survey.

1. How satisfied were you with the 1st response from our office & sales team?

- Very satisfied
- Satisfied
- Neither satisfied or dissatisfied
- dissatisfied
- Very dissatisfied

2. Was the quotation informative & clear?

- Very satisfied
- Satisfied
- Neither satisfied or dissatisfied
- dissatisfied
- Very dissatisfied

3. How satisfied were you with contents of the calibration certificate?

- Very satisfied
- Satisfied
- Neither satisfied or dissatisfied
- dissatisfied
- Very dissatisfied

4. How satisfied were you with the RCL Staff?

- Very satisfied
- Satisfied
- Neither satisfied or dissatisfied
- dissatisfied
- Very dissatisfied

5. Would you use us again?

- YES
- NO

6. How likely are you to recommend us to a friend or colleague?

1	2	3	4	5	6	7	8	9	10
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7. Please use the box below to add any comments?

Company Name:

Contact:

Position:

Telephone Number:

Thank you for taking the time to complete this questionnaire, your comments will be used to help Repair & Cal Ltd improve our services.

